How It Works

Our solution does not require extra setup. You are all set after signing up for a plan. To protect the reputation and prevent misuse of our service, we do not offer free e-mails.



No additional setup required.



Use your favorite e-mail client.



Create, share and use e-mail aliases in seconds.



Avoid accidentally revealing your real e-mail with our automated alias generation.



Built-in SPAM filtering to protect your inbox.



Use our additional SPAM protection measures and concentrate on what truly matters.



Message limits are counted in consecutive 30-day periods starting when the paid order is activated.

Related pages

- Select Plan
- How Limits Work
- Terms of Service
- Privacy Policy
- Acceptable Use Policy
- How to Delete My Data

Refund Scenarios (14-day Cancellation Window)

EXAMPLE You want to cancel your order after payment.

WHAT TO DO Submit cancellation within 14 days of payment date. If the paid order has not been activated yet, full refund remains available before activation.

IMPORTANT Refund amount follows usage rules described in Terms of Service.

RESULT `Result depends on used limits and consumed paid features.`

Scenario 1: 0% used

No e-mail limits were used, and no paid add-on actions were consumed.

Refund: 100% of paid amount.

Scenario 2: 2% used

User consumed 2% of granted e-mail limits before cancellation.

Refund: 98% of paid amount.

Scenario 3: Partial usage + 2 of 5 10-minute requests used

User partially consumed limits, used 2 out of 5 granted 10-minute requests, and then cancelled the order.

Refund: proportional amount minus $1.98 + tax (2 x $0.99 + tax).

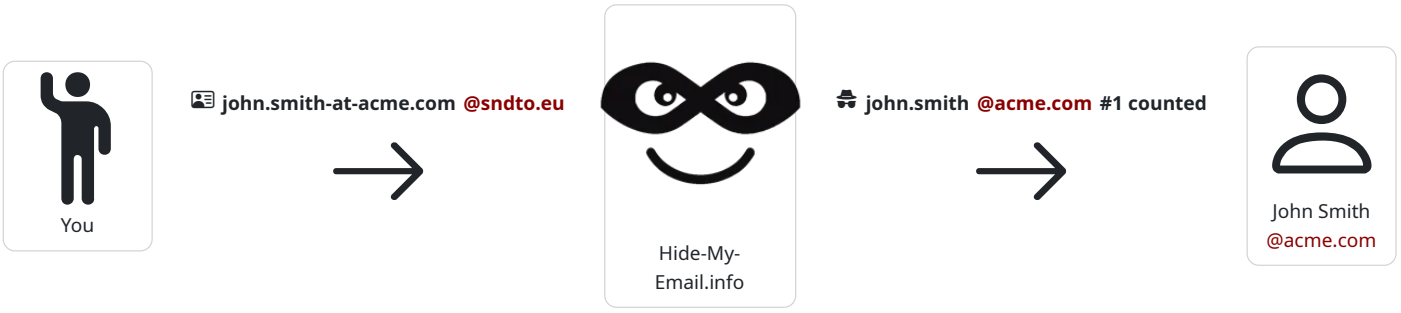
The $0.99 + tax deduction is applied per each used 10-minute request when cancellation follows use of 10-minute aliases, to prevent abuse.

Send Anonymous E-mail with Automatic Alias Generation

EXAMPLE You want to send anonymous mail to your friend john.smith@acme.com.

WHAT TO DO Use our special **@sndto.eu** domain to hide your real e-mail addresses from John.

RESULT `TO: john.smith-at-acme.com@sndto.eu`



Send Anonymous Mail with Selected Alias

EXAMPLE You want to send anonymous e-mail to your friend john.smith@acme.com using your new e-mail alias.

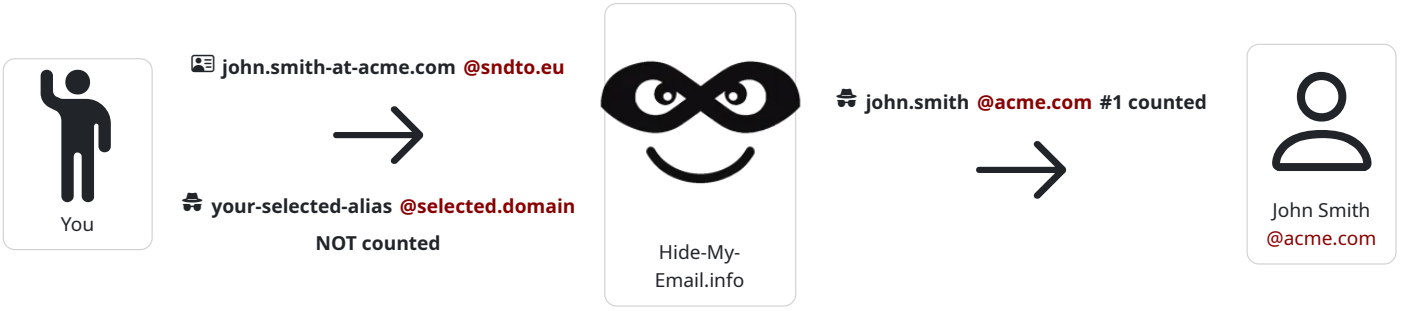
WHAT TO DO Use our special **@sndto.eu** domain to hide your real e-mail addresses from John.

WHAT TO DO Add your alias to e-mail recipients.

IMPORTANT To protect your sender identity, your sender e-mail must match the e-mail defined in your alias. Otherwise, your e-mails will be disposed instead of being sent.

IMPORTANT The alias added to select your sender identity is not counted as a separate action. Each destination processed by our service counts once; other external recipients handled directly by your mail provider are not counted.

RESULT `TO: john.smith-at-acme.com@sndto.eu; your-selected-alias@selected.domain`

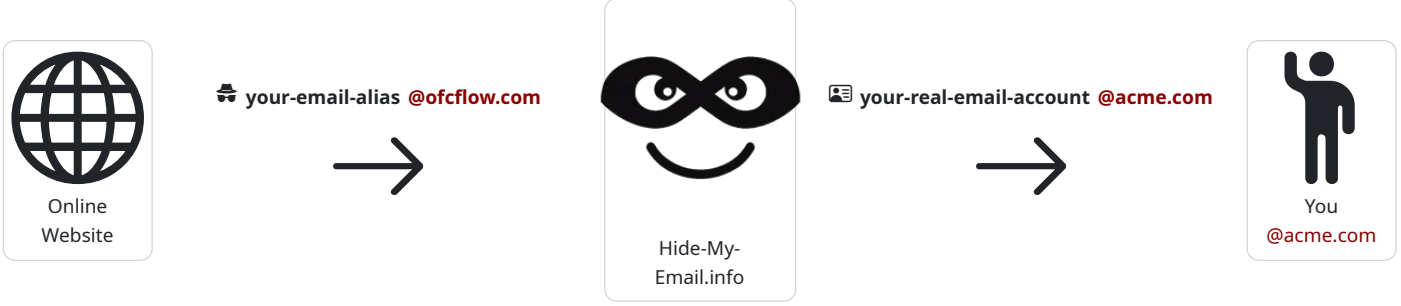


Receive Anonymous E-mail Directly into Your Email Account with our E-mail Relay Service

EXAMPLE You signed up to a website using your e-mail alias.

WHAT TO DO Receive messages through our relay without exposing your real address.

RESULT `All e-mails sent to your alias are automatically forwarded to your real e-mail account.`



Deleted Alias Behavior

EXAMPLE You deleted an alias that had been used in external services.

IMPORTANT For anti-abuse reasons, forwarding stays active for the next 30 days.

RESULT `After 30 days, new messages to that alias are disposed and treated as no-recipient deliveries.`

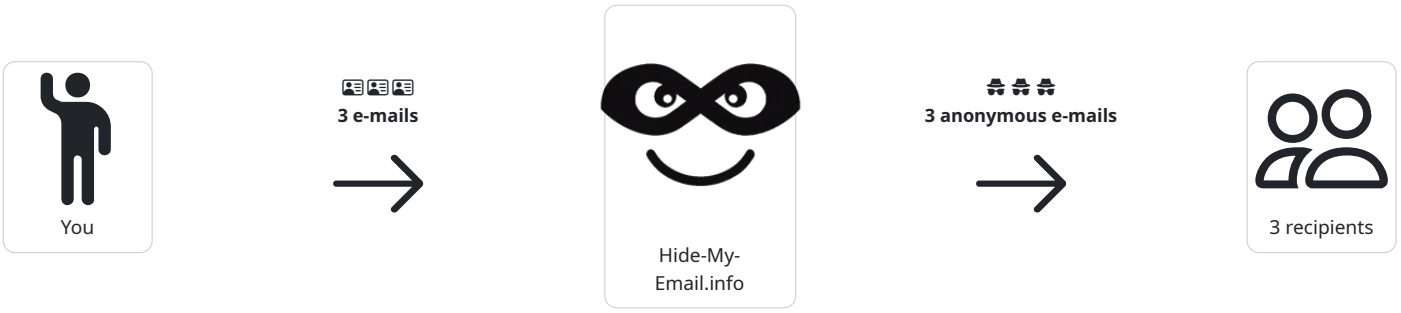


Anonymous Mail with multiple recipients

EXAMPLE You send one message to multiple friends from your anonymous e-mail account.

WHAT TO DO Address all intended recipients in the same message.

RESULT `For 3 recipients, 3 separate e-mails are sent to us and 3 separate anonymous e-mails are sent further.`

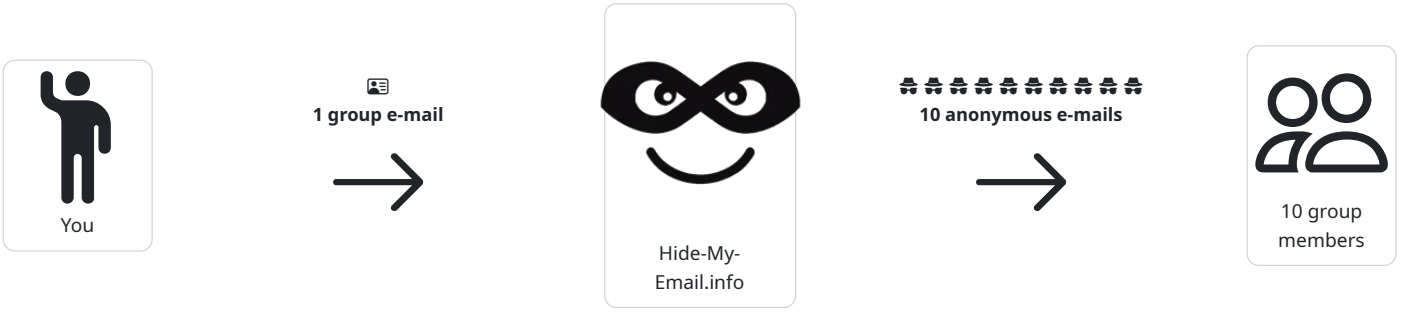


Sending Group E-mails

EXAMPLE You send an e-mail to a group defined in our service with 10 members.

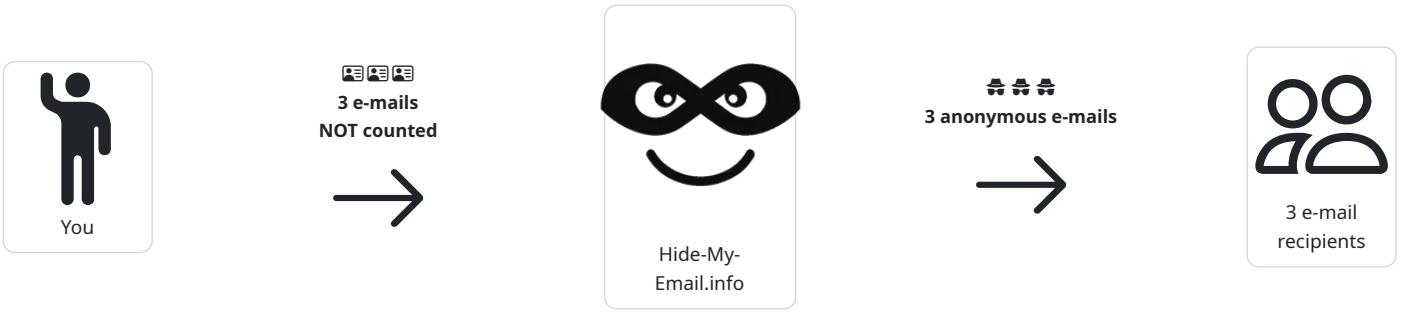
WHAT TO DO Send one message to the group recipient.

RESULT `You send 11 e-mails total, but only 10 e-mails count.`



Reply-All to E-mails

EXAMPLE	You received one e-mail sent to 3 recipients (including you) and use Reply-All.
WHAT TO DO	Send the reply to all recipients in the thread.
IMPORTANT	Each recipient added to the message counts as 1 e-mail action.
RESULT	`You send 6 e-mails total, but only 3 e-mails count.`



Quarantined E-mails

EXAMPLE	An incoming e-mail is placed in quarantine.
WHAT TO DO	Decide what to do with the quarantined e-mail: leave it in quarantine, delete it, or release it for delivery.
IMPORTANT	An inbound message placed in quarantine is not counted at that time.
IMPORTANT	Quarantined e-mails are automatically purged according to their retention periods.
IMPORTANT	Deleted or purged quarantined messages are not counted.
RESULT	`Released e-mails count according to standard processing rules.`



Last updated: October 09, 2026